



# Technology Assurance Plans



We support your home network. Remote service reduces down time and troubleshooting issues so you get your life back. This unmatched support is powered by the OvrC cloud control platform.

With the use of the OvrC Pro Hub we have the ability to access all devices on your home network and manage those devices. For example your password changes on your Pandora streaming account, not a problem we can login with OvrC and make the change remotely. We also have the ability to monitor your ISP (internet service provider) and know when your issue is with your ISP or your home network.

With the use of the OvrC enable power devices by WattBox we have to ability to reboot cable boxes, satellite receivers modems etc. reducing the need for a technician to drive to your home.

With OvrC enable network equipment by Araknis (router, network switches, access points) we have the ability to reconfigure and reboot remotely. For example; you might need to change your WiFi password. Not a problem with OvrC Pro, we can do it remotely for you.



### Proactive Service

Your network is our priority. We keep an eye out for slow Internet speeds or malfunctioning devices. Usually we'll solve issues before you even see them.



### Discreet Remote Management

Glitches happen. If your system goes haywire, we'll hunt down vital clues and service common issues remotely, without disrupting your home or your schedule.



### Continuous Software Updates

We'll keep your devices optimized and up to date so they'll work well with tomorrow's innovations.



### Scheduled System Inspections

Not all issues can be solved remotely. Talk to your integrator about on-site visit options for comprehensive system tune-ups or multi-point inspections.



# OVRC PRO GENERAL CONCEPT



OvrC Pro Hub – Required for ISP and remote management of non OvrC enable devices (i.e. your network)

\$100.00\*



WattBox® 700 Series IP+ 12-Controlled Outlet Rack Mount Power Conditioner with Auto Reboot

\$299.95\*



WattBox® IP+ 5-Controlled Outlet Compact Power Conditioner with Auto Reboot

\$169.95\*



WattBox® IP+ 3-Controlled Outlet Compact Power Conditioner with Auto Reboot

\$139.95\*

\* These items are at our cost with no markup. This is to keep cost lower allowing for better control.

## Remote Network Management Assurance Plans (OvrC Hub is required)

### Basic Level - \$299 / annually or \$24.92 / monthly

- ISP (internet service provider) reporting and monitoring – ISP outages can quickly be detected remotely.
- Remote monitoring and reboot of OvrC enabled device (Araknis network equipment and WattBox IP enable power condensing equipment).
- Network connected equipment monitoring.
- Remote management of network items.
- Online and phone support
- Network software updates and optimization.

### Advanced Level - \$499 / annually or \$41.58 / monthly

- All Basic Level items above.
- \*Personalized OvrC Home app to allow you the customer to reboot OvrC enabled devices.
- Four included trip fees per year.
- Four included labor hours per year.
- 20% off of non-warranty items and upgrades.
- Annual System Checkup
  - Firmware updates
  - Clean and dust rack and equipment
  - Clean projector filters and adjust projector
  - Complete tune-up of all systems to make sure they are operating correctly .
  - System programing changes at a 20% programing labor discount.

#### \* Personalized Mobile App

When you want to take initiative, use our custom app to reset your cable box or fix other basic issues.



## Saves Time and Money

An Assurance Plan from ASPEN is a proactive approach to protecting your investment with a sophisticated home automation system. The annual cost of the Assurance Plan could easily offset the cost of service calls. The Assurance Plan will save you time and money in two ways: one, by diagnosing and fixing a system problem remotely without sending out a technician, and two, providing us the ability to diagnose the problem remotely and arriving at your house knowing exactly where the problem is and equipped with the tools and/or device to repair or replace it.



# Assurance Plan Agreement

Qty	Description	Cost	Ext Cost
1	OvrC Pro Hub - Required	\$100.00	\$100.00
	WattBox® 700 Series IP+ 12-Controlled Outlet Rack Mount Power Conditioner with Auto Reboot	\$299.95	
	WattBox® IP+ 5-Controlled Outlet Compact Power Conditioner with Auto Reboot	\$169.95	
	WattBox® IP+ 3-Controlled Outlet Compact Power Conditioner with Auto Reboot	\$139.95	
	Remote Network Assurance Plan - <b>BASIC</b> (OvrC Pro Hub - Required) - Annual Subscripion	\$299.00	
	Remote Network Assurance Plan - <b>ADVANCED</b> (OvrC Pro Hub - Required) - Annual Subscripion	\$499.00	
		Total	
		Taxes	
		Subtotal	

I \_\_\_\_\_ agree to have ASPEN Electronic Systems, LLC charge me for the equipment and assurance plan selected. I also give ASPEN Electronic Systems, LLC. permission to remotely monitor my network and network connected devices. I also understand that this agreement will automatically renew yearly on the agreement date, unless cancelled in writing.

- Bill me monthly \*
- Bill me annually

\* If monthly billing is selected your first month bill will be the monthly fee plus the equipment selected.

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date